



Client Service Agreement

Booking, Payment and Cancellations

All events are booked on a “first come, first serve” basis and party times are approximate.

A \$50 non-refundable deposit is required at the time of booking to reserve your party date and time. No requested dates and times will be reserved until such payment is made. Deposits can be paid by check, cash or credit/debit card. The remaining balance must be paid at any time up to three full days (72) hours before the party date. If payment is not received by 72 hours before the party, then party date and time will be forfeited.

Any additional payment to the deposit will be refunded if cancellation is made 72 hours before the party date. For rescheduling, you must provide two weeks’ notice. In the event of bad weather, serious illness, natural disaster or other unforeseen emergency, **SCRaP/Ever After Events** reserves the right to cancel the event and offer an alternate date.

Our performers are well trained and make it their number one priority to ensure that your party is a success. Gratuity is not included into the total of your package price but providing gratuity to your performer is a great way to let them know you loved the job they did and it is always greatly appreciated!

Travel

SCRaP/Ever After Events performers will travel to anywhere in the Billings area that has a Billings zip code. Any party location outside of that zone will incur a flat \$25 travel charge. Thank you for your understanding!

Venue

SCRaP/Ever After Events will travel to any type of venue that your party is located at. Please be aware however, that some venues have their own restrictions and guidelines. Please check if your venue allows outside entertainment before booking with us.

Outdoor Party Policy

Outdoor venues are always welcome! However, if you are planning an outdoor event, always have a backup plan in case of bad weather. The costumes and wigs worn by

our performers are extremely delicate, so it is preferred to have a covered or shaded area for your outdoor party location. Outdoor elements are always hard on our costumes and require rigorous cleaning, so a \$25 flat rate will be applied for any event booked at an outdoor venue. Please let us know upon booking if your event will be held outdoors.

Parking

We request that you save a spot for your performer to park in the driveway or in front of the house. We appreciate having a safe and easy access into the party site, especially since some of our costumes are hard to maneuver and the princess will be carrying in supplies. Our performers also greatly appreciate help by parents/party hosts with their supplies in and out of the venue location.

Behavior Expectations

The performer is only responsible to engage children in party activities. Any behavior or health issues that are disruptive or harassing towards the performer must be immediately taken care of by a parent or party host. Good behavior is always promoted, but it is the responsibility of the parents or party host to monitor and take charge of any children that are misbehaving or causing conflict.

Party Guests

All party packages are accommodating for up to 10 guests, not including the birthday girl/boy. Any additional guests will require the addition of another performer of your choosing (based upon availability) for an additional flat fee of \$90 for any package. *Please prepare accordingly, as we cannot guarantee the amount of supplies and gifts over the 10-person limit if you have extra guests and did not book an additional performer.*

Supplies/Food and Drink

All performers will bring with them a kit tailored to your party package, including crafts, music, books, gifts and coronation items for the birthday girl/boy. We request that you provide a clear table and chairs for crafts and an area for story time and sing along.

There is absolutely no videotaping or filming allowed during the sing along. You are welcome to film and share any other portions of the performance except for the sing along performance.

We do not provide any food or beverages or supplies for decorating. If you are having food or cake, we ask that food and beverages be kept off tables/away from the performer to avoid a cleaning charge if the costume is damaged



Responsibilities

SCRaP/Ever After Events and its performers take the upmost pride in providing professional services and guarantee your performer will treat your venue and guests with respect and care. **SCRaP/Ever After Events** does not assume responsibility or liability for any accidents or damages caused during your party. It is the responsibility of the guest/guest's parents or guardians and the party host to be aware of any allergy restrictions or behavioral issues and take appropriate steps to avoid contact and conflict during the allotted time of your party while the performer is present.

By signing this contract, you are acknowledging that you understand **SCRaP/Ever After Events** does not claim to offer licensed or copyrighted characters and is not associated with any corporations or companies that own rights to such characters. We offer non-copyrighted, generic characters based on public domain fairy tales and other stories.

***Please sign below acknowledging you have read and understand the terms of the Client Service Agreement and agree to adhere by all the policies set forth within it. You may drop off or mail the form along with payment to SCRaP, 7 No. 18th St., Billings, MT 59101.**

*I _____, have received a copy of **SCRaP/Ever After Events** Services Agreement Contract. I have read and understood the Services Agreement Contract and agree to the terms set forth within it. Furthermore, I understand that a \$50 non-refundable deposit is due at the time of booking along with this signed agreement to reserve my scheduled event date.*

Signature of Event Host/Parent (Client)

Date



Party Booking Form - Return to SCRaP

Party Host: _____ Phone: _____

Party Date: _____ Time: _____ (must be minimum 2 week notice)

Email: _____

Address: _____ City: _____ State: _____ Zip: _____

Package: _____ Character(s): _____

Birthday Girl/Boy's name: _____ Age turning: _____

Guests Attending (for gift bags): Girls: _____ Boys: _____

Is this an outdoor party: YES / NO (circle one)

How did you hear about us?: _____

Anything you'd like us to be aware of/ special requests?



Party Packages:

Themed Room Rental: \$150 for 90 minutes. Choices: Fairies/Ogres/Unicorn, Cars, Super Heroes, Games, High Society, Princess, Western, Dinosaur, Party Room

Home/3rd Party Venue*: \$190 for 45 min - Includes:

- Meet & Greet
- Interactive story time
- Coronation/Induction ceremony for birthday child + 8x10 Signed Photo
- Gifts for the guests
- Individual and group picture opportunities

** Venue must be pre-approved to allow for characters. \$25 added for outdoor parties, weather permitting.*

Exceptional: \$195 - Includes: Enchanted Character for 30 min

- Themed Room for 90 minutes
- Meet & Greet
- Interactive story time
- Coronation/Induction ceremony for birthday child + 8x10 character/child photo
- Craft
- Gifts for the guests

Wonderous: \$235 - Includes: Enchanted Character for 45 min

- Themed Room for 90 minutes
- Meet & Greet
- Interactive story time
- Coronation/Induction ceremony for birthday child + 8x10 character/child photo
- Craft
- Gifts for the guests

Stunning: \$285 - Includes: Enchanted Character for 60 min

- Themed Room for 90 minutes
- Meet & Greet
- Interactive story time
- Coronation/Induction ceremony for birthday child + 8x10 character/child photo
- Craft
- Gifts for the guests

Addons:

\$100 for additional character

\$100 Drink, Cake, Ice cream Pizza (up to 10 children), /\$35 fee for bring your own food.

\$75 – Photo shoot – Group shot for all party guests (children) with Character and Guest Parent/Child with character (Professional Shoot).